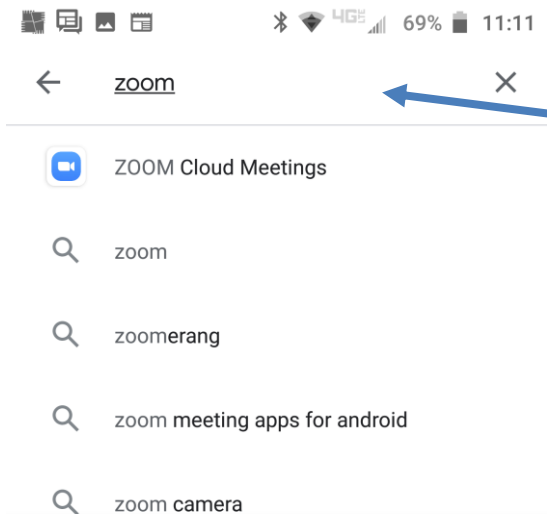


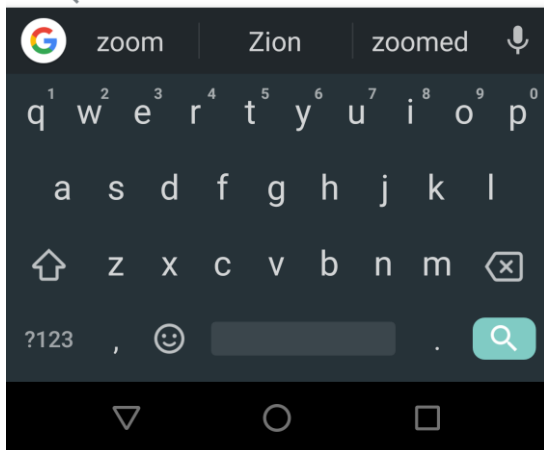
Instructions for Zoom Set-up for Android



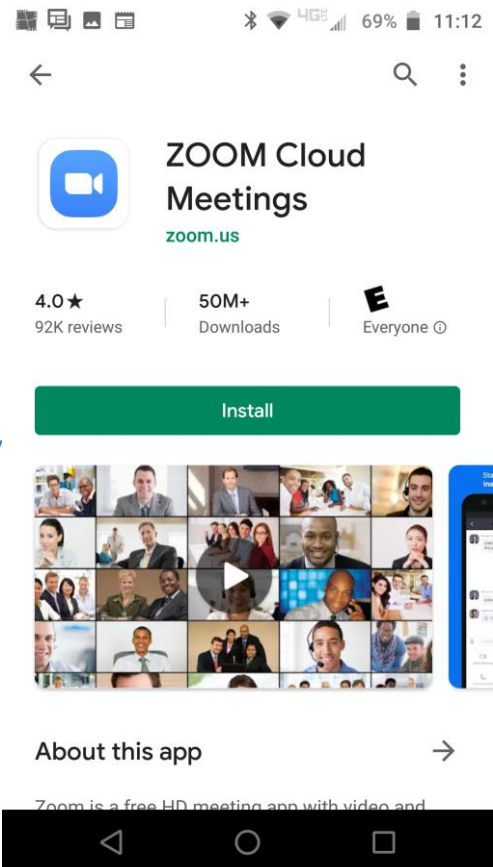
1. Locate “Play Store” icon on device

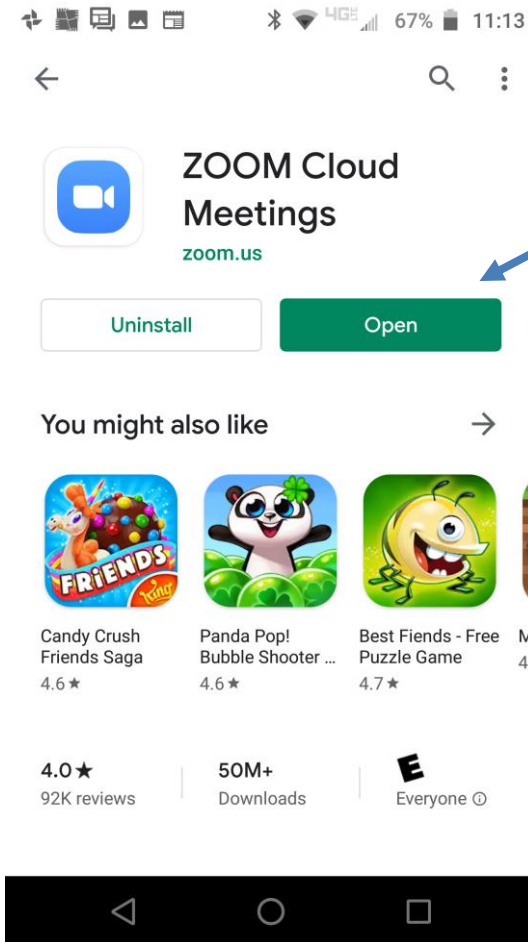


2. Enter “zoom” in search bar and choose “ZOOM Cloud Meetings

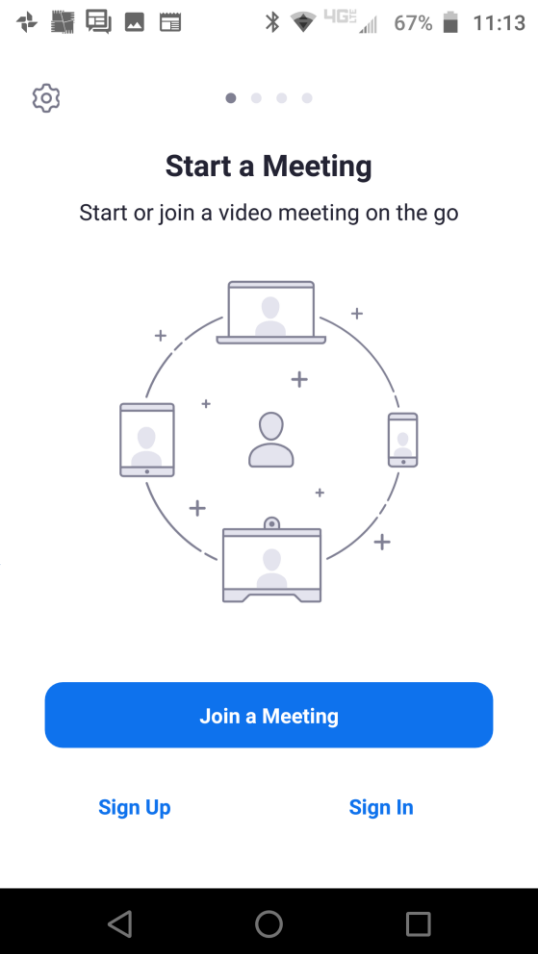


3. Click “Install”





4. Click "Open" after the app has been installed

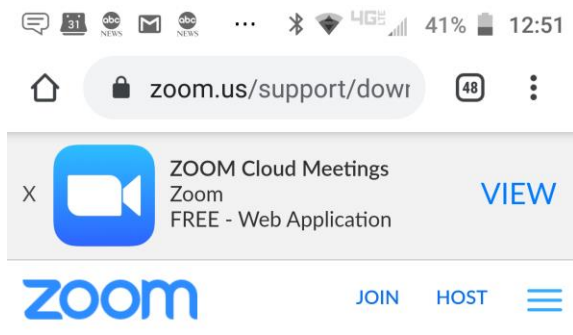


5. This will appear on your screen once the app has been installed.

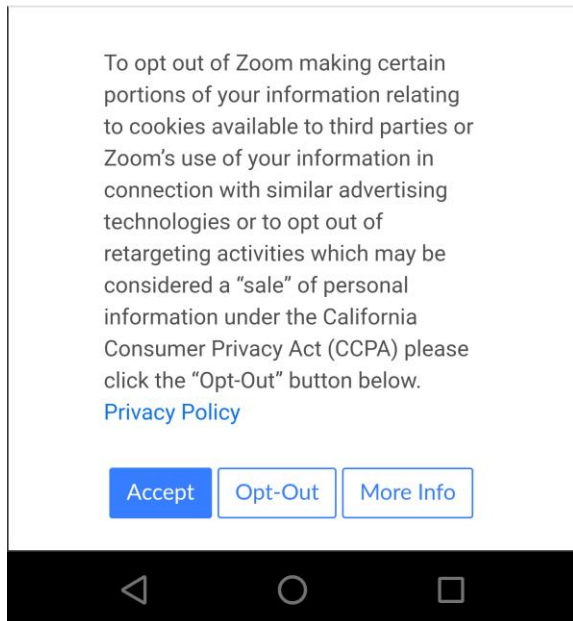
Please ensure that you have the Zoom application installed or follow the attached instructions to install it. To then join the Zoom meeting, click the link below and follow the prompts.

<https://zoom.us/j/>

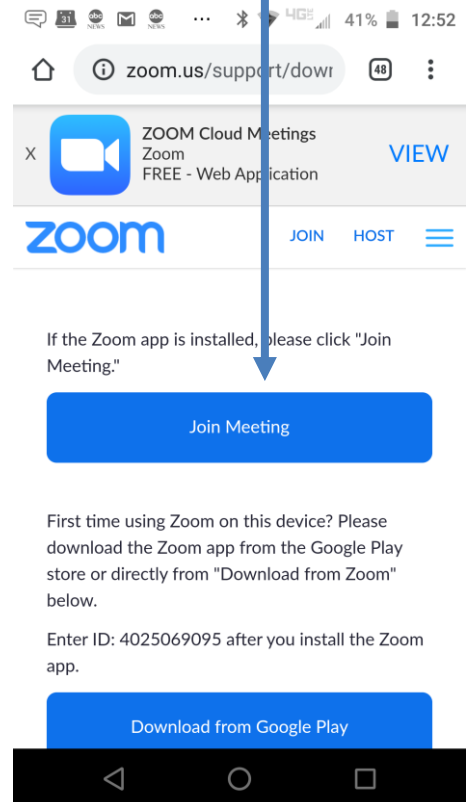
6. Click the link from the email you received from Telehealth@thinkhealthcare.org

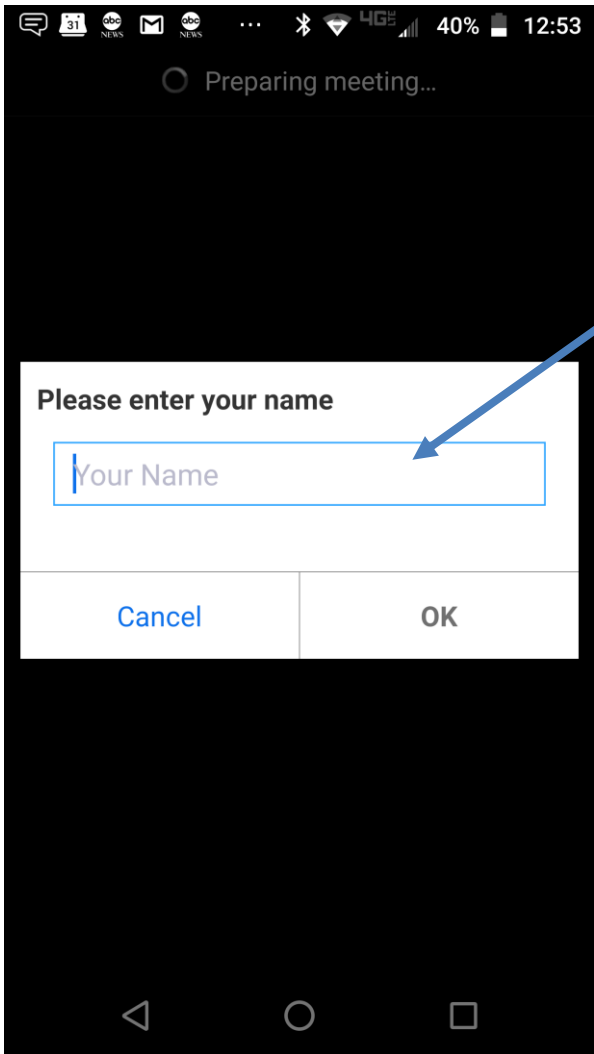


7. This screen will appear. Click "Accept".

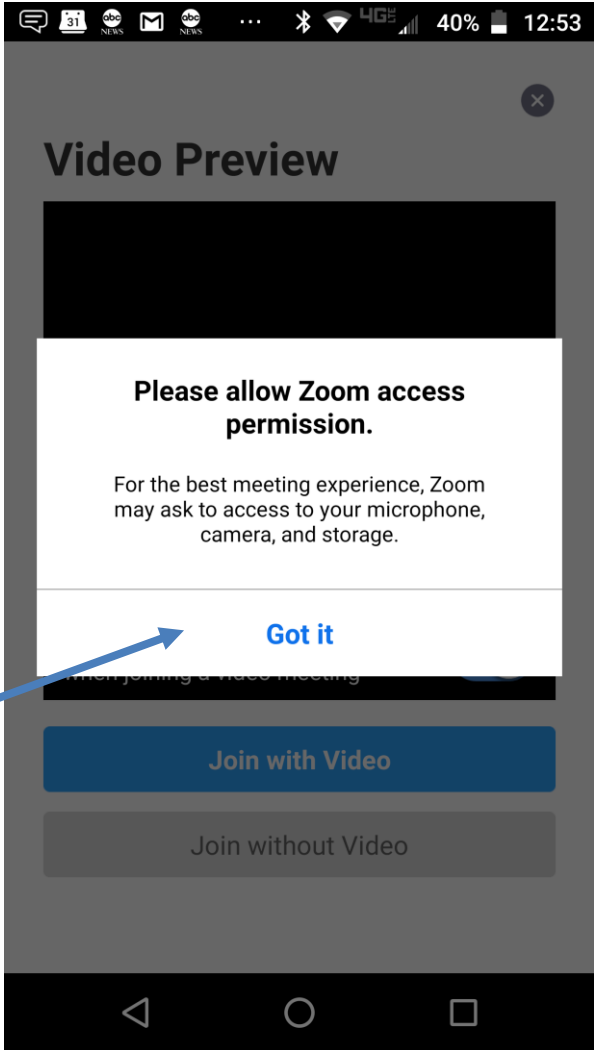


8. This screen may appear. Click "Join Meeting"

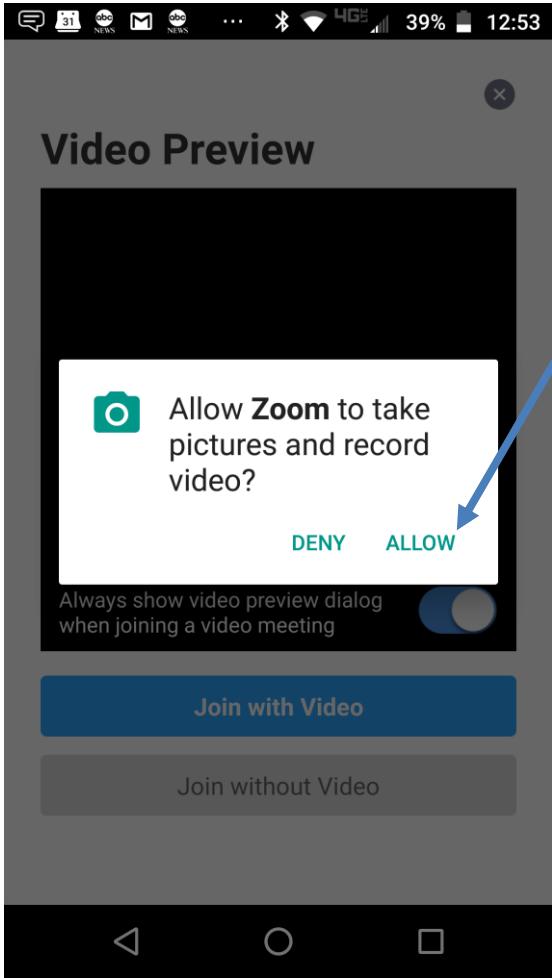




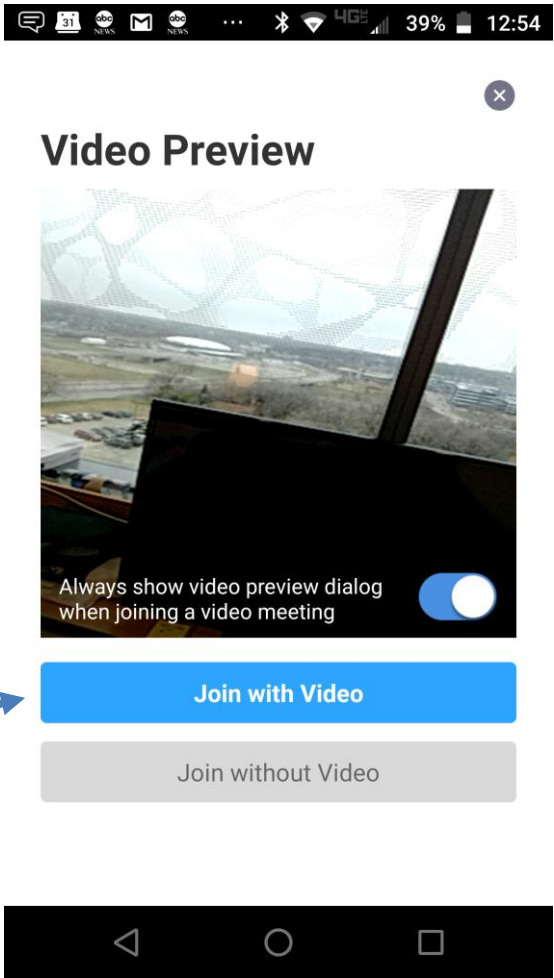
9. You may be asked to enter your name here. If so, please enter your full name then click "OK".



10. Click "Got it"



11. Click "ALLOW" for access to your device's camera and microphone



12. Click "Join with Video"



402-506-9095 Leave

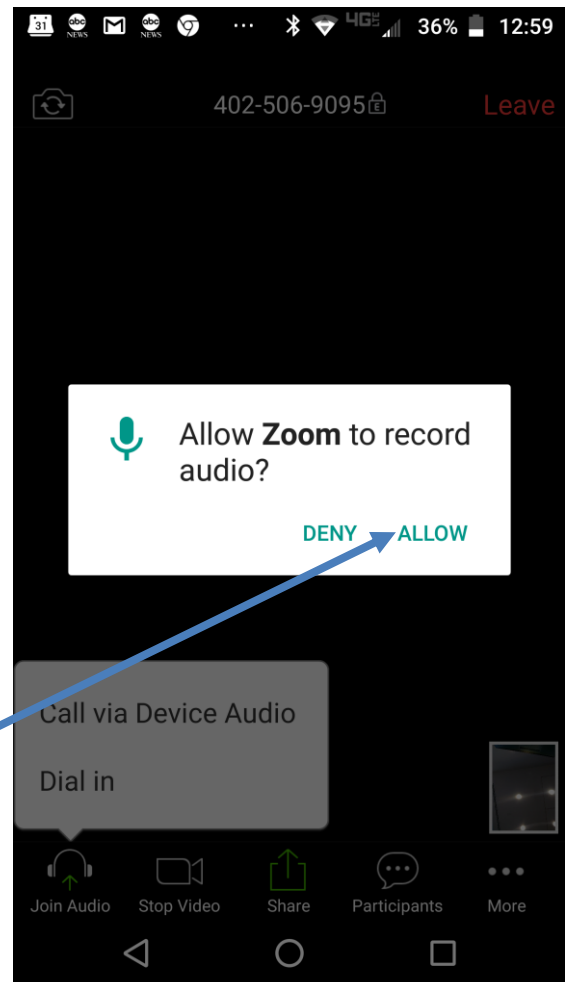
402-506-9095

Leave

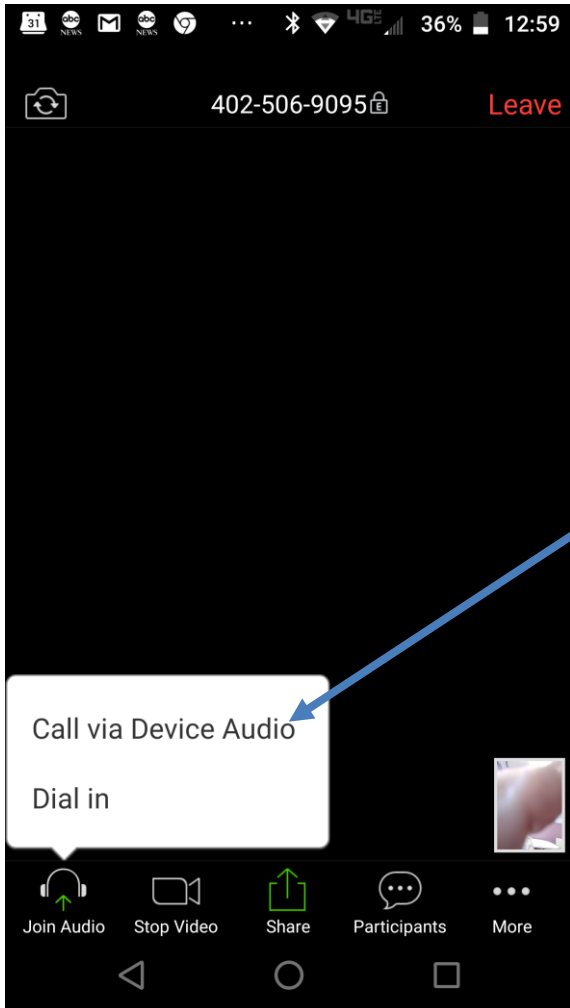
Please wait, the meeting host will let you in soon

Think Whole Person
Healthcare's Personal
Meeting Room

13. You are now fully setup in the Zoom app. If it is not your designated appointment time, you may close the app and return to Step 6 ten minutes prior to your appointment time.



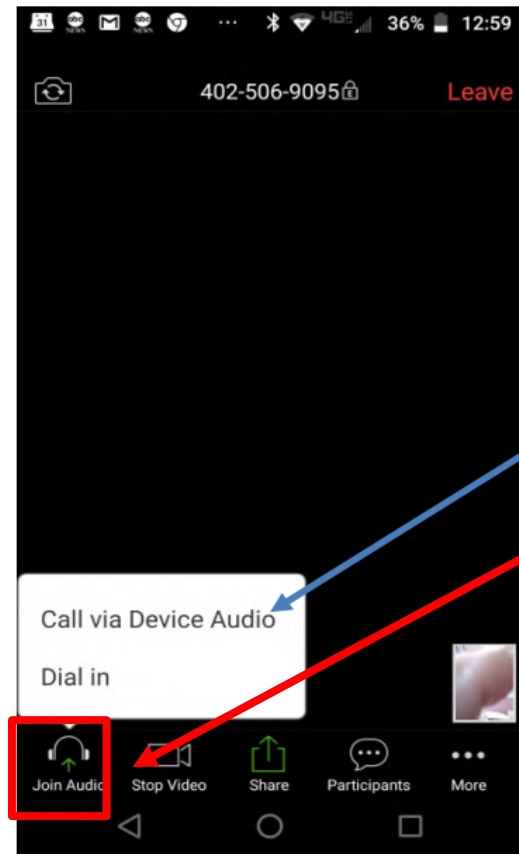
14. When the provider or their team is ready, you will enter the Zoom Room. Click "Allow **Zoom** to record audio?"



15. Click “Call via Device Audio” to use your device for audio. You are now in your Telehealth session.

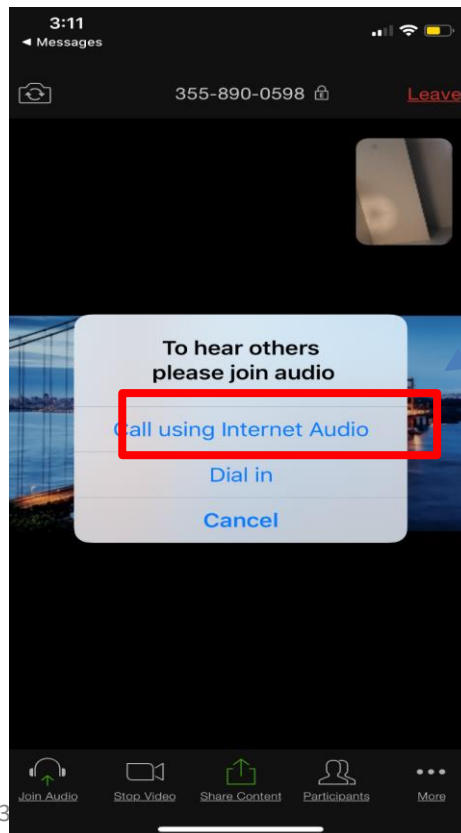
Troubleshooting your Zoom meeting

I can see my provider, but they are unable to hear me.



Choose Call via Device Audio

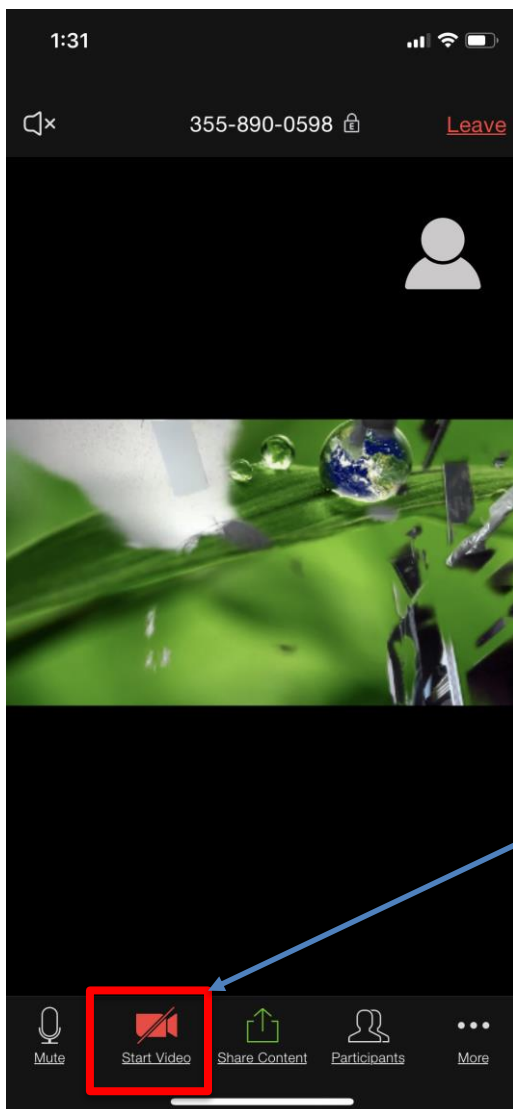
Join Audio



Choose Call using Internet Audio

Troubleshooting your Zoom meeting

I can hear and see my provider, but they are unable to see me.



Click on Start Video and your video share will begin.